

## REMOTE LEARNING TECHNOLOGY REQUIREMENTS



Before the first day of class, all students have the support of our staff to ensure technical success. Students will be invited to a one-on-one technical onboarding, as well as a virtual “Meet and Greet” session, to ask any outstanding questions they may have.

**Business, Healthcare, Law, Art & Design, and Supply Chain Programs:** To help you prepare to be a successful remote learner, we’ve outlined below our suggested minimum technology requirements and recommendations for Business, Healthcare, Law, Art & Design and Supply Chain programs.

| Technology        | Minimum Requirements & Recommendations   |
|-------------------|--|
| Device            | Desktop or Laptop  |
| CPU               | Intel Core i3 or greater or AMD Ryzen and 1.6Ghz Clock Speed or greater                                    |
| Internal Storage  | 128GB – 256GB Hard Drive with 40GB free space  |
| Memory            | 4GB Memory (8GB recommended)   |
| Web Browser       | Google Chrome, Mozilla Firefox, Microsoft Edge<br>(Internet Explorer and Safari are not suitable browsers) |
| Operating System  | Windows 10 Home or MacOS 10.13 or newer<br>(Linux and ChromeOS are not suitable operating systems)         |
| Screen Resolution | 1920x1080 (1080p)  |
| Accessories       | Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)                              |
| Internet          | 5Mbps down/1Mbps up  |

**Information Technology Programs:** To help you prepare to be a successful remote learner, we’ve outlined below our suggested minimum technology requirements and recommendations for IT programs.

| Technology        | Minimum Requirements & Recommendations   |
|-------------------|--|
| Device            | Desktop or Laptop  |
| CPU               | Intel Core i5 or greater or AMD Ryzen  |
| Internal Storage  | 500GB – 1TB Solid State Drive with 150GB free space  |
| Memory            | 16GB Memory (32GB recommended)   |
| Web Browser       | Google Chrome, Mozilla Firefox, Microsoft Edge<br>(Internet Explorer and Safari are not suitable browsers) |
| Operating System  | Windows 10 PRO   |
| Screen Resolution | 1920x1080 (1080p)  |
| Accessories       | Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)                              |
| Internet          | 5Mbps down/1Mbps up  |

### Q&A:

#### What if I’m not feeling confident about my technical knowledge?

Before the first day of class, all students have the support of our staff to ensure technical success. Students will be invited to a one-on-one technical onboarding, as well as a virtual “Meet and Greet” session, to ask any outstanding questions they may have.

#### How will I participate in-class, while learning remotely?

Students require a modern computer in good working condition that is equipped to view multimedia presentations (video and audio) with speakers/headphones and a webcam and microphone (either integrated or USB) to participate in class using software like Teams or Adobe Connect. Although not ideal, students may also use a desktop computer without webcam/mic if they have a phone or tablet to participate in remote classrooms.

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### **What type of internet connection will I need to participate in-class, while learning remotely?**

To ensure the best learning experience, we recommend high-speed broadband internet connection. To help determine internet speed, students may use their PC's web browser to visit <https://fast.com> and it will automatically determine the internet speed within seconds. Generally, results **greater than 5Mbps indicate fast speed** internet connection; while results **less than 5Mbps indicate slow speed** internet connection.

### **What type of computer or laptop will I need to participate in-class, while learning remotely?**

Our learning environment is built around Windows 10 laptops and desktop PCs, as it is the most common platform used by our employers. Windows laptop users will have more functionality away from the classroom environment (e.g. MS Office learning via SAM/MindTap) resulting in a better experience when connecting remotely. While an Apple Mac can be a suitable alternative, some learning will require students to connect to one of our Windows-based environments to complete particular courses remotely. ***Laptops and PCs running Linux or ChromeOS (Chromebooks) are not considered suitable for participating in our programs.***