EASTERN ONLINE LEARNING TECHNOLOGY REQUIREMENTS

Before the first day of class, all students have the support of our staff to ensure technology success. Students will be invited to a one-on-one technology orientation, as well as a virtual "Meet and Greet" session, to ask any outstanding questions they may have.

Business, Healthcare and Supply Chain Programs: To help you prepare to be a successful online learner, we've outlined below our suggested minimum technology requirements and recommendations for Business, Healthcare and Supply Chain programs.

Technology	Minimum Requirements & Recommendations
Device	Desktop or Laptop
CPU	Intel Core i3 or greater or AMD Ryzen and 1.6Ghz Clock Speed or greater
Internal Storage	128GB – 256GB Hard Drive with 40GB free space
Memory	4GB Memory (8GB recommended)
Web Browser	Google Chrome, Mozilla Firefox, Microsoft Edge (Internet Explorer and Safari are not suitable browsers)
Operating System	Windows 10 Home or MacOS 10.13 or newer (Linux and ChromeOS are not suitable operating systems)
Screen Resolution	1920x1080 (1080p)
Accessories	Keyboard and Mouse; Webcam; and Microphone and Speakers (headset recommended)
Internet	5Mbps down/1Mbps up

To ensure the best learning experience, we recommend high-speed broadband internet connection. It is the students' responsibility to ensure they have access to a reliable internet connection and functioning computer. A prolonged lack of internet connection or access to a computer may result in non-completion of course work or participation in online classrooms. We encourage you to communicate with your Campus Director should you not have access to a reliable internet connection and/or functioning computer.

To help determine internet speed, students may use their PC's web browser to visit https://fast.com and it will automatically determine the internet speed within seconds. Generally, results **greater than 5Mbps indicate fast speed** internet connection; while results **less than 5Mbps indicate slow speed** internet connection.

Students require a modern computer in good working condition that is equipped to view multimedia presentations (video and audio) with speakers/headphones and a webcam and microphone (either integrated or USB) to participate in class using software like Teams or Adobe Connect. Although not ideal, students may also use a desktop computer without webcam/mic if they have a phone or tablet to participate in online classrooms.

Our learning environment is built around Windows 10 laptops and desktop PCs, as it is the most common platform used by our employers. Windows laptop users will have more functionality away from the classroom environment (e.g. MS Office learning via SAM/MindTap) resulting in a better experience when connecting online. While an Apple Mac can be a suitable alternative, some learning will require students to connect to one of our Windows-based environments to complete particular courses online. *Laptops and PCs running Linux or ChromeOS (Chromebooks) are not considered suitable for participating in our programs.*