

COLLEGE POLICY

Policy No. & Title: **C-434 Student Massage Client Policy**

Policy Sponsor: Vice-President, Operations

Reference Cmtee: Policy & Procedure Committee

Effective: 2025-06-30

Next Review: 2027-06-30

Purpose

This policy describes the purpose and guidelines for clients in triOS and Eastern College Massage Therapy Clinics.

Scope

This policy applies to all College students, and employees.

Definitions

POLICY

Principles

The College is committed to

- Delivering the best quality of education available.
- Providing a positive classroom and clinical environment for student's educational experience.
- Adhering to all standards set by regulating and accrediting authorities.

Application

- 1) Employees of the College have limited eligibility to receive treatment from College Massage Therapy students.
 - a. No Campus staff, including administration and faculty roles, may be treated in their home Campus Massage Therapy Clinic.
 - b. No Massage Therapy Faculty may receive treatment from any student who learns in the same Campus that they teach.
 - c. No student experience managers, including local Education Managers, local Campus Directors, Regional Directors of Operations, Career Services Managers, all senior executives, and any staff member that may be involved in any aspect of the student grading process or student complaint process, can receive treatment in the student massage clinic.
 - d. Faculty and administration staff may attend a different Campus than which they work for massage therapy treatment.

- 2) No Massage Therapy students may receive or offer treatment to any other Massage Therapy students within their Campus
 - a. Students may attend a different campus then which they learn for treatment.
 - b. Peer-to-peer treatments are only available as built into the curriculum and approved by the Faculty in each Campus.