COLLEGE POLICY

Policy No. & Title:	**C-434 Student Clinic Client Policy**
Policy Sponsor:	Vice-President, Operations
Reference Cmtee:	Policy & Procedure Committee
Effective:	2025-06-30
Next Review:	2027-06-30

Purpose
This policy describes the purpose and guidelines for clients in triOS and Eastern College Massage Therapy and Acupuncture Clinics.

Scope
This policy applies to all College students, and employees.

Definitions

POLICY
Principles
The College is committed to

- Delivering the best quality of education available.
- Providing a positive classroom and clinical environment for student's educational experience.
- Adhering to all standards set by regulating and accrediting authorities.

Application

1) Employees of the College have limited eligibility to receive treatment from College Massage Therapy and Acupuncture students.
    a. No Campus staff, including administration and faculty roles, may be treated in their home Campus Massage Therapy or Acupuncture Clinic.
    b. No Massage Therapy or Acupuncture Faculty may receive treatment from any student who learns in the same Campus that they teach.
    c. No student experience managers, including local Education Managers, local Campus Directors, Regional Directors of Operations, Career Services Managers, all senior executives, and any staff member that may be involved in any aspect of the student grading process or student complaint process, can receive treatment in the student massage or acupuncture clinic.
    d. Faculty and administration staff may attend a different Campus then which they work for massage therapy or acupuncture treatment.

e. Students may not attend a private clinic session with their own program instructor. Students wishing to attend a private clinic may do so only with an instructor who does not have direct oversight of, or influence over, their academic outcomes.

2) No Massage Therapy or Acupuncture students may receive or offer treatment to any other Massage Therapy or Acupuncture students within their Campus
    a. Students may attend a different campus then which they learn for treatment.
    b. Peer-to-peer treatments are only available as built into the curriculum and approved by the Faculty in each Campus.

3) No student or staff may have access to Jane Clinic Software while off Campus.

Related Documents
Massage Therapy and Acupuncture Clinic Manuals